

## **Terms and Conditions**

### **Agreement between User and [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com)**

Welcome to [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com). The [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) website (the "Site") is comprised of various web pages operated by Jenna Monaco, International LLC ("Santa Cruz Mountain Reiki"). [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

[www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) is an E-Commerce Site.

Reiki Energy Healing and Card Readings.

### **Privacy**

Your use of [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) is subject to Santa Cruz Mountain Reiki's Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

### **Electronic Communications**

Visiting [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) or sending emails to Santa Cruz Mountain Reiki constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

### **Your Account**

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Santa Cruz Mountain Reiki is not responsible for third party access to your account that results from theft or misappropriation of your account. Santa Cruz Mountain Reiki and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

### **Children Under Thirteen**

Santa Cruz Mountain Reiki does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) only with permission of a parent or guardian.

### **Cancellation/Refund Policy**

We have a strict no-refund policy. If the client needs to reschedule a session, 48 hours' notice must be given prior to the scheduled session time. Reschedules can be made on the website, via email, or a phone call. No refunds will be given to clients for unused sessions. No-shows are

charged the full session fee with no refunds. In exceptional circumstances such as illness or unavailability due to bereavement, Jenna Monaco International, LLC DBA Santa Cruz Mountain Reiki may need to reschedule; in these circumstances, Jenna Monaco International, LLC DBA Santa Cruz Mountain Reiki will use reasonable means to provide a mutually agreeable alternative appointment. If there is inappropriate behavior, actual or potential conflict of interest, or other reasons, Jenna Monaco International, LLC DBA Santa Cruz Mountain Reiki can decide to terminate the service to the client early or refuse or be unable to provide further readings. In such circumstances, the client will be given reasonable notice of termination where practicable and will be refunded any advance payments made for readings not yet provided. Please contact [jenna@santacruzmountainreiki](mailto:jenna@santacruzmountainreiki) with any questions.

### **Links to Third Party Sites/Third Party Services**

[www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Santa Cruz Mountain Reiki and Santa Cruz Mountain Reiki is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Santa Cruz Mountain Reiki is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Santa Cruz Mountain Reiki of the site or any association with its operators.

Certain services made available via [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) are delivered by third party sites and organizations. By using any product, service or functionality originating from the [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) domain, you hereby acknowledge and consent that Santa Cruz Mountain Reiki may share such information and data with any third party with whom Santa Cruz Mountain Reiki has a contractual relationship to provide the requested product, service or functionality on behalf of [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) users and customers.

### **No Unlawful or Prohibited Use/Intellectual Property**

You are granted a non-exclusive, non-transferable, revocable license to access and use [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Santa Cruz Mountain Reiki that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Santa Cruz Mountain Reiki or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Santa Cruz Mountain Reiki content is not for resale. Your use of the Site does not entitle you to

make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use, and will make no other use of the content without the express written permission of Santa Cruz Mountain Reiki and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Santa Cruz Mountain Reiki or our licensors except as expressly authorized by these Terms.

### **Third Party Accounts**

You will be able to connect your Santa Cruz Mountain Reiki account to third party accounts. By connecting your Santa Cruz Mountain Reiki account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

### **International Users**

The Service is controlled, operated and administered by Santa Cruz Mountain Reiki from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Santa Cruz Mountain Reiki Content accessed through [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

### **Indemnification**

You agree to indemnify, defend and hold harmless Santa Cruz Mountain Reiki, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Santa Cruz Mountain Reiki reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Santa Cruz Mountain Reiki in asserting any available defenses.

### **Class Action Waiver**

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Santa Cruz Mountain Reiki agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

### **Liability Disclaimer**

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR

AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. JENNA MONACO, INTERNATIONAL LLC AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

JENNA MONACO, INTERNATIONAL LLC AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. JENNA MONACO, INTERNATIONAL LLC AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL JENNA MONACO, INTERNATIONAL LLC AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF JENNA MONACO, INTERNATIONAL LLC OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

### **Termination/Access Restriction**

Santa Cruz Mountain Reiki reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of California and you hereby consent to the exclusive jurisdiction and venue of courts in California in all disputes arising

out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Santa Cruz Mountain Reiki as a result of this agreement or use of the Site. Santa Cruz Mountain Reiki's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Santa Cruz Mountain Reiki's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Santa Cruz Mountain Reiki with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Santa Cruz Mountain Reiki with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Santa Cruz Mountain Reiki with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

### **Changes to Terms**

Santa Cruz Mountain Reiki reserves the right, in its sole discretion, to change the Terms under which [www.santacruzmountainreiki.com](http://www.santacruzmountainreiki.com) is offered. The most current version of the Terms will supersede all previous versions. Santa Cruz Mountain Reiki encourages you to periodically review the Terms to stay informed of our updates.

### **Contact Us**

Santa Cruz Mountain Reiki welcomes your questions or comments regarding the Terms:

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Telephone number:  
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